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Exam : **C_C4H320_34**

Title : SAP Certified Application
Associate - SAP Commerce
Cloud Business User

Vendor : SAP

Version : DEMO

NO.1 SAP Commerce Cloud includes Bundles Perspective in the Backoffice Product Cockpit. What can a merchant use this to do? Note: There are 2 correct Answer to this question

- A. Disallow certain product combinations in a bundle
- B. Set up a total discounted price for all products in a bundle
- C. Set up special prices for products in a bundle
- D. Set the maximum number of products in a bundle

Answer: A,C

NO.2 Which areas in the user interface can you use to create a customer complaint ticket? Note: There are 2 correct Answer to this question

- A. Backoffice Collaboration Center
- B. Backoffice Customer Support Cockpit
- C. On the storefront using the Assisted Service Module
- D. Feedback Icon at the top right of the Backoffice page

Answer: B,C

NO.3 As a backend user, what can you do in Backoffice out of the box? Note: There are 3 correct Answer to this question

- A. Give feedback to the company's IT/admin team regarding Backoffice issues.
- B. Choose a different pre-defined theme or create a custom theme
- C. Change your password
- D. Switch to another user role, if available
- E. Change the language of the backoffice UI

Answer: C,D,E

NO.4 You are planning to develop a web shop using your existing procurement system with the Punch Out feature. Which of the following functions of this feature are supported out of the box? Note: There are 2 correct Answer to this question

- A. Buyers can save the cart as a requisition in the buyer's procurement system awaiting approval.
- B. Buyers can place the order with the pricing information from the existing procurement system instead of from the supplier site.
- C. cXML communication behind-the-scenes is supported.
- D. Only communication with SAP Ariba is supported

Answer: A,C

NO.5 A Credit Limit defines the maximum amount of credit assigned to a B2B unit, and if an order exceeds the credit limit, the account manager of the B2B Unit needs to approve it. What should you pay attention to when you are managing a credit limit? Note: There are 2 correct Answer to this question

- A. A date range must be defined, either as a range with start and end date (e.g. 01.Jan-30.June) or periodic (eg. weekly), or both (weekly from 01.Jan-30 June)
- B. An alert threshold (as other percentage value, o.g. 80o/o or absolute value in currency, eg. 4,000 US\$) must be defined

- C. A threshold value must be defined in a given currency, (5,000 USO, for example).
- D. One or more B2B units can be assigned to the same credit limit (eg Store East and Store West use the same weekly credit limit)

Answer: A,C

NO.6 Which of the following are out of the box features of the standard Business-to-Consumer (B2C) functionality in SAP Commerce Cloud?Note: There are 3 correct Answer to this question

- A. Buy online and pick up in store
- B. Quick Orders
- C. Social network integration
- D. Pre paid system
- E. Quote Negotiation

Answer: A,B,C

NO.7 What can end-users do when working with workflows?Note: There are 3 correct Answer to this question

- A. See the decision-making of previous steps
- B. Confirm a task is completed by making a decision
- C. Comment on a task
- D. Check their "todo" tasks in the collaboration center
- E. Mark a task as being in error to abort the step

Answer: A,C,D

NO.8 Why would you use a classification category?Note: There are 2 correct Answer to this question

- A. To link custom properties to products or catalog categories
- B. To hold custom properties
- C. To group products that belong to a catalog version
- D. To create products with different variants

Answer: A,B