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Exam : **GCP-GC-IMP**

Title : Genesys Cloud Certified
Professional - Implementation

Vendor : Genesys

Version : DEMO

NO.1 Which of the following statements are true? (Choose two.)

- A. You can view both protocol and media capture logs.
- B. You can view protocol capture logs but not media capture logs.
- C. Media capture logs can be read only with the support of customer care.
- D. You cannot view either type of log file.

Answer: B,C

NO.2 All of the following are steps that must be completed to configure an Edge appliance. EXCEPT .

- A. Associate the network interface
- B. Authenticate the Edge
- C. Create an Edge Group
- D. Assign the Edge to a Site
- E. Create a Site
- F. Configure the Edge Connectors
- G. Configure a trunk

Answer: F

NO.3 What Genesys Cloud configuration option provides a way to ensure that phones of a specific make and model are all deployed with the same settings?

- A. IP Phone Templates
- B. Default Station configuration
- C. Base Settings
- D. Managed IP Phones

Answer: C